



JARGON BUSTER

BRM – Black and Racial Minorities

CCO – Clatterbridge Centre for Oncology

CET – Community Engagement Team

CSCI – Commission for Social Care Inspection

CSIP – Care Services Improvement Partnership

CWP – Cheshire & Wirral Partnership NHS Foundation Trust (Mental Health)

DME – Department of Medicine for the Elderly

DOH – Department of Health

GMS – General Medical Services

GPs – General Practitioners

HCC – Health Care Commission

HIMP – Health Improvement Modernisation Programme

ICAS – Independent Complaints Advocacy Service

ISG – Interim Steering Group

JSNA – Joint Strategic Needs Assessment

LA – Local Authority

LAA – Local Area Agreement

LDP – Local Delivery Plan

LGBT – Lesbian Gay Bisexual Transgender

LINK – Local Involvement Network

LIT – Local Implementation Team

LSP – Local Strategic Partnership

NCI – National Centre for Involvement

NHS – National Health Service

NSF – National Services Framework

OSC – Overview and Scrutiny Committee

PALs – Patient Advice Liaison Service

PBC – Practice Based Commissioning

PCT – Primary Care Trust

PEC – Professional Executive Committee (engine room of PCT)

PMS – Personal Medical Services

PPIFs – Patient and Public Involvement Forums

SHA – Strategic Health Authority

VCAW – Voluntary Community Action Wirral

WBC – Wirral Borough Council

WUTHFT – Wirral University Teaching Hospital NHS Foundation Trust